

PRIVACY POLICY

Diogo Cardoso always cares deeply about your privacy and the protection of your personal information, which is why we have devised this privacy Policy. This policy statement describes how Diogo Cardoso helps protect your personal information. By using the Diogo Cardoso Services, you consent to the data practices described in this policy statement. Defined terms designated in the Terms of Use shall have the same definitions in this Privacy Policy.

Collection of Personal Information

When you register for the Diogo Cardoso Services, you will be asked to provide certain personal information that will be stored as part of your registration data. The registration data contains various personal information which may include, but not be limited to, the following: (1) e-mail address, (2) first and last name, (3) country or region, (4) state or territory, (5) city, (6) zip code or postal code, (7) street address, (8) time zone, (9) gender, (10) language, (11) birth date and age, and (12) occupation. In addition to the above information, Diogo Cardoso may also collect and store the IP address of your computer or other networking device, which may be needed to operate various features of the Diogo Cardoso Services. We may also collect data pertaining to your online transactions, purchase history, and Diogo Cardoso Site and Diogo Cardoso Services usage patterns. Further, when you register for the Diogo Cardoso Services, you may be asked to create a password for your account. You may also be requested to provide secret questions and secret answers. You use your secret questions and answers, if applicable, to help verify your identity to Diogo Cardoso when there are account issues, such as needing to reset your password. You may also be requested to answer various questions about your consumer preferences or other information. Finally, we and some participating sites may require added security. In these cases, you may be asked to create a Diogo Cardoso ID security key.

Use of Your Personal Information

How We Will Not Use Your Personal Information:

Except as stated in the next sentence, Diogo Cardoso will not sell or rent your personal information to third parties. Diogo Cardoso may sell, rent and disclose your personal information to the following third parties: artists and organizations for whom we operate a Web site, and artists and organizations for whom we are selling concert tickets or

merchandise. Please be aware that these third parties may have their own policies governing how they will use and disclose your personal information which may be different from this Privacy Policy.

Diogo Cardoso will not use or share your personal information in a manner that differs from what is described in this Privacy Policy without your prior consent.

Diogo Cardoso uses your personal information for the operation and maintenance of your Diogo Cardoso account and the Diogo Cardoso Services. For example, we may use your e-mail address to send you a welcome e-mail message when you first register informing you about the service and telling you how to manage your Diogo Cardoso account.

You may be required to respond to this e-mail in order to validate that you are the owner of the email address associated with the Diogo Cardoso account. If applicable, failure to respond to the email and verify the address within the time stated in the email will cause the Diogo Cardoso account to become inactive. This process is designed to verify the validity of the email address and to help prevent email addresses from being used without permission in the creation of Diogo Cardoso accounts.

As part of the Diogo Cardoso Services, we may recommend for your consideration various products and merchandise. Accordingly, we may analyze data pertaining to your online transactions, purchase history, and Diogo Cardoso Site and Diogo Cardoso Services usage patterns so that we can make recommendations suited especially to you.

We may also send you e-mail about periodic service or recommended security updates or surveys related to the Diogo Cardoso Service. These periodic e-mails are considered essential to the provision of the service you have requested. You cannot unsubscribe from these mailings. You may, however, choose not to participate in the surveys.

General Disclosure of Personal Information

Diogo Cardoso occasionally hires other companies to provide limited services on our behalf, such as answering customer support inquiries. Diogo Cardoso will only provide these companies with those pieces of your personal information needed to deliver the services, and the companies and their employees are prohibited from using that personal information for any other purpose.

Diogo Cardoso may share your personal information with third parties in order to fulfill a service or transaction you may have requested.

Diogo Cardoso may disclose personal information if required to do so by law or in the good-faith belief that such action is necessary to: (a) conform to legal requirements or comply with legal process served on Diogo Cardoso; (b) protect and defend the rights or property of Diogo Cardoso; or © act under exigent circumstances to protect the personal safety of users of the Diogo Cardoso Service, or the public.

Disclosure of Personal Information to Diogo Cardoso Participating Sites

The information about you stored in the Diogo Cardoso ID system is not shared with a Diogo Cardoso ID participating site, service or system unless you explicitly choose to use your Diogo Cardoso ID to register or sign in with the participating site. When you use your Diogo Cardoso ID to register or sign in with the participating site, service or system, the participating site, will receive some or all of the information about you stored in the Diogo Cardoso ID system. It is important for you to read the privacy statement for each Diogo Cardoso ID participating site, service or system that you visit

before you register or sign in, so that you understand how that site may use your personal Diogo Cardoso ID information. Also, if you registered for a Diogo Cardoso ID through a participating site, service or system, then that registering site will receive the profile information at the time of registration.

Use of Information by Diogo Cardoso Participating Sites

Diogo Cardoso ID participating sites, services and systems with whom you choose to share the information can use it for a variety of purposes. These can include personalizing your experience at their sites and reducing registration time by using information in your Diogo Cardoso ID account to pre-fill their registration forms. Diogo Cardoso ID participating sites and services may share your personal information with third parties in order to fulfill a service or transaction you may have requested. In addition, participating sites may share your personal information with third parties as permitted by their own privacy policies.

To become a Diogo Cardoso ID participating site or service, the operator must agree to have a posted privacy policy and to use commercially reasonable efforts to comply with industry-standard privacy guidelines and practices. Nevertheless, we do not control or monitor the privacy practices of Diogo Cardoso ID participating sites, services or systems and the privacy practices of those sites will vary. You should carefully review the privacy statement for each Diogo Cardoso ID participating site you sign in to in order to determine how each site or service will use the information it collects.

If Diogo Cardoso becomes aware of ongoing, site-specific privacy issues with a Diogo Cardoso ID participating site, service or system, we will work to address those issues with the site. If at any time you believe that a Diogo Cardoso ID participating site has not adhered to these principles, please notify Diogo Cardoso by e-mail.

Sharing Your Personal Information

If you choose, you may opt-in to various features which may be available as part of the Diogo Cardoso Services which allow the voluntary sharing of information between you and a group of Diogo Cardoso users designated by you; for example, a “buddy list” or “friends” who also have a Diogo Cardoso ID.

Security and Storage of Your Personal Information

Diogo Cardoso is committed to protecting the security of your personal information. We use a variety of security technologies and procedures to help protect your personal information from unauthorized access, use, or disclosure. For example, we store the personal information you provide on computer systems with limited access, that are located in controlled facilities.

You must type the correct password to access your information. It is your responsibility to ensure the security of your Diogo Cardoso account password and not to reveal this information to others.

Personal information collected by Diogo Cardoso may be stored and processed in the United States or any other country in which Diogo Cardoso or its affiliates, subsidiaries, or agents maintain facilities. By using the Diogo Cardoso Service, you consent to any such transfer of information outside of your country.

Operational Information

Some “operational” information is used by Diogo Cardoso in order to operate your account properly and provide the Diogo Cardoso Services. This operational information does not include the personal information that you provide as part of your Diogo Cardoso registration data, but may include, for example, the following: the date on which your registration data was last updated, whether your e-mail address has been verified, whether your account has been deactivated, what browser you are using, the IP address of your computer or other networking device, and other similar types of information. Operational information may be shared with third parties to the extent necessary to provide Diogo Cardoso Services.

Aggregate Information

We may collect and analyze information about your use of the Diogo Cardoso Services as aggregated with the use of the Diogo Cardoso Services by other users (“Aggregate Information”); for example, overall usage patterns of Diogo Cardoso users, the total number of Diogo Cardoso users, the percentage of Diogo Cardoso users who are female, or in a certain age range, or who live in a particular region, etc., or the percentage of Diogo Cardoso users who are also consumers of various other products and services. The collection and analysis of Aggregate Information is important in the operation and enhancement of the Diogo Cardoso Services and other business purposes. Aggregate Information may be compiled in reports and disclosed, sold, licensed or rented to third parties. However, since Aggregate Information does not include any information which can be used to individually identify you or any other Diogo Cardoso user, it is not possible for the third-party recipient of the Aggregate Information to use it to identify or contact you.

Use of Cookies

A cookie is a very small text file that a Web site saves to your computer’s hard disk to store information that you provide about yourself or to store your preferences. The Diogo Cardoso Services may use cookies when you sign in to or access a Diogo Cardoso Web site. The Diogo Cardoso Services store your unique identifier, the time you signed in, and Diogo Cardoso registration data in an encrypted cookie on your hard disk. The cookie allows you to move from page to page at the participating site without having to sign in again on each page.

The Diogo Cardoso Services may also use cookies to improve the sign in experience. For example, the Diogo Cardoso Services may store your user name in a cookie that will remain on your computer after you sign out. This cookie allows your user name to be entered automatically, so that you will only need to type your password the next time you sign in. You may have the ability to accept or decline cookies using the settings on your browser. However, if you choose to decline cookies, you may not be able to sign in or use the Diogo Cardoso Services.

Types of Data Collected

Personal Data

While using our Service, we may ask you to provide us with certain personally identifiable information that can be used to contact or identify you (“Personal Data”). Personally, identifiable information may include, but is not limited to:

- Email address

- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City
- Cookies and Usage Data

Usage Data

We may also collect information on how the Service is accessed and used (“Usage Data”). This Usage Data may include information such as your computer’s Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

Tracking & Cookies Data

We use cookies and similar tracking technologies to track the activity on our Service and hold certain information.

Cookies are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device.

Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyze our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our Service. You can learn more how to manage cookies in the Browser Cookies Guide.

Examples of Cookies we use:

Session Cookies. We use Session Cookies to operate our Service.

Preference Cookies. We use Preference Cookies to remember your preferences and various settings.

Security Cookies. We use Security Cookies for security purposes.

Use of Data

Diogo Cardoso uses the collected data for various purposes:

- To provide and maintain the Service
- To notify you about changes to our Service
- To allow you to participate in interactive features of our Service when you choose to do so
- To provide customer care and support
- To provide analysis or valuable information so that we can improve the Service
- To monitor the usage of the Service
- To detect, prevent and address technical issues

Transfer of Data

Your information, including Personal Data, may be transferred to — and maintained on — computers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction.

If you are located outside Portugal and choose to provide information to us, please note that we transfer the data, including Personal Data, to Portugal and process it there.

Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

Diogo Cardoso will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

Disclosure of Data

Legal Requirements

Diogo Cardoso may disclose your Personal Data in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of Diogo Cardoso
- To prevent or investigate possible wrongdoing in connection with the Service
- To protect the personal safety of users of the Service or the public
- To protect against legal liability

Security of Data

The security of your data is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

Service Providers

We may employ third party companies and individuals to facilitate our Service (“Service Providers”), to provide the Service on our behalf, to perform Service-related services or to assist us in analyzing how our Service is used. These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Analytics

We may use third-party Service Providers to monitor and analyze the use of our Service.

Google Analytics

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data collected to track and monitor the use of our Service. This data is shared with other Google services. Google may use the collected data to contextualize and personalize the ads of its own advertising network.

You can opt-out of having made your activity on the Service available to Google Analytics by installing the Google Analytics opt-out browser add-on. The add-on prevents the Google Analytics JavaScript (ga.js, analytics.js, and dc.js) from sharing information with Google Analytics about visits activity.

For more information on the privacy practices of Google, please visit the Google Privacy & Terms web page: <https://policies.google.com/privacy?hl=en>

Links to Other Sites

Our Service may contain links to other sites that are not operated by us. If you click on a third-party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy of every site you visit.

Change to This Privacy Policy

Diogo Cardoso may occasionally update this Privacy Policy. When we do, Diogo Cardoso will endeavor to provide notice to users in the following ways: (1) Diogo Cardoso will update the "last updated" date at the bottom of the Privacy Policy; (2) Diogo Cardoso will post notice of the change as a news post on the Diogo Cardoso Site; and (3) Diogo Cardoso may email notice of the change to all Registered Users. Diogo Cardoso will obtain your consent for any updates to this Privacy Policy that expand the sharing or use of your personal information in ways not disclosed in this Privacy Policy.

Contact

If you have any question, please contact us through the links below.

Online Store Purchase Support

contact us by email at support@store.d1ogo.com (we'll respond to every email within 24 hours, Monday to Friday, excluding holidays) or;

Press Inquiries

For commercial business inquiries, please send an email to support@d1ogo.com

Support Center General

Contact support center 24/7 send an email to support@d1ogo.com